

**Sri Lanka CERT (Pvt.) Ltd**

**ADDENDUM NO 01 - TO THE BIDDING DOCUMENT**

**FOR THE**

**Procurement of Implementation, configuration, maintenance, and  
support of Security  
Operation Center Software solution for NCSOC**

**INVITATION FOR BIDS No: CERT/GOSL/GOODS/NCB/2024/03**

**April 2024**

## **ADDENDUM NO 01 - TO THE BIDDING DOCUMENT**

INVITATION FOR BIDS No: **CERT/GOSL/GOODS/NCB/2024/03**

This Addendum to the Bidding Document of above procurement incorporates following amendments. All bidders shall comply with these amendments in addition to the clarifications issued. All the changes are highlighted for the easy reference.

# **AMENDMENTS**

## ➤ Amendments 1.1

### **1.4 Stage 4: Scope of Work for the Demonstration**

The bidder must complete all items in the Scope of Work successfully in order to get selected. Below are the Scope of work that will be evaluated in the demonstration.

1. The bidder should create a POC environment (demonstration purpose only) that exact matches to the requirement stated in the RFP.
2. Logs integration to the proposed Solution
  - I. Firewall
  - II. Active Directory
  - III. Network devices (Routers/ Switch)
  - IV. Net flows
  - V. EDR and AV (correlation purpose only)
  - VI. Data Base (MSSQL/Oracle/MySQL)
  - VII. Windows Server
  - VIII. Linux server
  - IX. Log Data Stored on text log files
  - X. IIS logs/ Apache Logs integration
3. Multi-tenancy environment (minimum Two)
4. File Integrity Management and web defacement
5. Tenant Isolation (Raw data, process data, Dashboard, User profile, etc..)
6. The bidder should show that parsed logs in the proposed Solution within 5 minutes from log generated time without missing any event logs.
7. Report Generation capabilities of the proposed Solution
8. CPU and memory utilization of the proposed SOC system when generating a report and running a query

#	Product Features	Marks (40)
1.	Product Features demonstration	10
2.	Multi-tenancy and Tenant Isolation	4
3.	Log integration (item no 2 in the scope of work)	6
4.	UEBA capabilities and File Integrity Monitoring Capabilities	4
5.	web defacement	6
6.	Easiness of integration log sources	2
7.	User Friendliness of the interfaces (evaluate using a number of steps needed to create a Parser for Email logs and create a correlation rule)	2
8.	The bidder should show that parsed logs in the proposed Solution within 5 minutes from log generated time without missing any event logs.	2

9.	Report Generation capabilities of the proposed Solution	2
10	CPU and memory utilization of the proposed SOC system when generating a report and running a query	2

And demonstration shall cover all the listed items (but not limited) in the Technical specification.

The demonstration will be held on 29<sup>th</sup> and 30<sup>th</sup> of April.

**Please note that the purchaser will not be provided any environment and logs to do the demonstration.**

➤ Amendments 1.2

<p><b>CC 15.1</b></p>	<p><b>The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:</b></p> <p>Payment shall be made in Sri Lanka Rupees within thirty (30) days of the presentation of claim supported by a certificate from the Purchaser declaring that the Goods have been delivered and that all other contracted Services have been performed.</p> <p><b>Initial Payment Milestone:</b></p> <p>a. maximum of Six (6%) percent of the Contract Price (item No.2 and item No.4 in the price schedule), shall be paid on successful Software Installation, configuration, Commissioning, knowledge transfer, and Completion of Training, OAT, and upon issuing of Final Acceptance Letter by the Purchaser and subject to Inspections, and Documentation specified in the Schedule of Requirements. Final Acceptance Letter shall be issued pursuant to the CC Sub Clause 25.1. The following documents shall also be submitted;</p> <ul style="list-style-type: none"><li>(i) Software Architecture Design Document</li><li>(ii) As Built Document</li><li>(iii) Test Case Results</li><li>(iv) OAT Document Signed off by the Purchaser</li></ul> <p><b>Payment Milestone 1:</b></p> <p>maximum of Sixty (60%) percent of the Implementation for SOC solution (item No.1 in the price schedule), shall be paid on successful completion of Software Installation, configuration, Commissioning, knowledge transfer, initial 7500 EPS licensing (slab no1), initial 1000 EDR licensing (slab no1), OAT, and upon issuing of Final Acceptance Letter by the Purchaser and subject to Inspections, and Documentation specified in the Schedule of Requirements. Final Acceptance Letter shall be issued pursuant to the CC Sub-Clause 25.1. The following documents shall also be submitted;</p> <ul style="list-style-type: none"><li>(i) Software Architecture Design Document</li><li>(ii) As Built Document</li><li>(iii) Test Case Results</li><li>(iv) OAT Document Signed off by the Purchaser</li></ul> <p><b>Payment Milestone 2:</b></p> <p>Forty (40%) percent shall be paid on successful completion of the log source initial integration (7500 EPS), 1000 EDR implementation, and</p>
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training for the SOC software solution and EDR (item No.1 in the price schedule).

**Next Payment Milestones:**

**Usage based Payment Milestones:**

- a. Purchaser shall pay for the SOC solution license based on the 7500 EPS Slab wise (starting from slabs no 2 to 16) including log integrations (one or multiple Slab at a time) as required.
  - b. Purchaser shall pay for the EDR license based on the 1000 Slab wise (starting from slabs no 2 to 16) including agent installation (one or multiple Slab at a time) as required.
- (i) All the licenses shall be perpetual or subscription-based and issued under the name of Sri Lanka CERT
  - (ii) Supplier invoice showing contract number, goods description, quantity, unit price and total amount;
  - (iii) Delivery note
  - (iv) Acceptance certificate certifying that the Software installed as per the RFP terms and conditions issued by the Purchaser or nominated authorized person by the Purchaser.

No.	Activity	Time Schedule	Payment / % of the Contract Price
01	Software Installation, configuration, initial 7500 EPS and 1000 EDR Commissioning, knowledge transfer and Completion of Training, OAT as per Schedule of Requirements	Within 4 weeks after awarding the contract	06% pursuant to the CC 15.1 (a)

No.	Activity	Time Schedule	Payment / % of the Contract Price
01	Software Installation, configuration, initial 7500 EPS (slab no1) and initial 1000 EDR (slab no1) Commissioning, knowledge transfer and, OAT as per Schedule of Requirements	Within 4 weeks after awarding the contract	60% pursuant to the CC 15.1

		02	successful completion of the log source integration initial n 7500 EPS (slab no1), initial 1000 EDR (slab no1) implementation, and training for the SOC software solution and EDR	Within 6 weeks after awarding the contract	40% pursuant to the CC 15.1
		03	Purchaser shall pay for the SOC solution license based on the 7500 EPS Slab wise (one or multiple Slab at a time) as required.		
		04	Purchaser shall pay for the EDR license based on the 1000 Slab wise (one or multiple Slab at a time) as required.		

**The following documents shall be submitted by the contractor.**

- (i) Reports on dedicated preventive maintenance (As per the CC 27.5 B)
- (ii) SLA performance reports signed off by the purchaser.

**Price Schedule**

Item No	Description of Goods or related services (2)	Qty. and Unit (3)	CIF Price in USD (4)	CIF Price in LKR (5)	All Other local chargers in LKR (6)	Unit price Excluding VAT LKR (7)=(5)+(6)	Total Price Excluding VAT LKR (8)=(3)x(7)	VAT LKR (9)	Total Price Including VAT LKR (10)=(8)+(9)
1	Implementation and log integration of initial 7500EPS (slab no 1) and 1000 EDR (slab no 1) (refer CC 15.1)	1							
2	7500 EPS Slab <sup>1</sup> licensing (slab no 2 to 16) (refer CC 15.1)	16 1							
3	7500 EPS Slab implementation, log integration, playbook, etc. (refer CC 15.1)	1							
4	1000 EDR Slab <sup>2</sup> licensing (slab no 2 to 16) (refer CC 15.1)	10 1							
5	1000 EDR Slab implementation, agent installation, etc. (refer CC 15.1)	1							
	<b>Total</b>								



**\*\*1. Supplier is required to provide 7500 EPS in slabs. Upon the usage of the EPS, the purchaser shall request to provide additional slabs up to 120,000 EPS during the 3-year contract period (16 slabs \* 7500 EPS). However, suppliers shall agree to provide the same price for each slab starting from slabs no 2 to 16 during the contract period (pricing for each slab shall be fixed except slab no 1(initial slab)).**

**\*\*2. Supplier is required to provide 1000 EDR Licenses in slabs. Upon the usage of the EDR Licenses, the purchaser shall request to provide additional slabs up to 10,000 EDR Licenses during the 3-year contract period (10 slabs \* 1000 EDR Licenses). However, suppliers shall agree to provide the same price for each slab starting from slabs no 2 to 10 during the contract period (pricing for each slab shall be fixed except slab no 1(initial slab)).**

**\*\* During the evaluation process item no 2 and item no 3 slab count will be considered as 15 for evaluation purposes (Unit price Excluding VAT LKR\*15)**

**\*\* During the evaluation process item no 4 and item no 5 slab count will be considered as 09 for evaluation purposes (Unit price Excluding VAT LKR\*9)**

